

motivation
quality of life



Mobility Solutions Symposium 2011



Introduction to motivation



- International development organisation, established in the UK in 1991 and registered in South Australia in 2007
- Work in low income countries, with local partner organisations
- Active in all key areas of mobility disability services
- Specialists in appropriate wheelchair design and wheelchair service delivery
- Through local partners we have impacted tens of thousands of beneficiaries in 34 low income countries

What are we 'not'



- Not a sales / commercial organisation
- Not set up as a supplier
- Do not have all the answers

Local sustainable services



The **way** a wheelchair user receives a wheelchair has a major impact on whether the wheelchair improves the user's quality of life.

Core role of a local wheelchair service



- **Assess** individual wheelchair user needs,
- **Prescribe, prepare and fit** an appropriate wheelchair,
- **Instruct** and educate wheelchair users
- Provide **follow-up**
- **Refer** to other services
- Support, **maintenance and repairs**



Establishing services



- Aim: To ensure local people have the skills to meet the needs of disabled people in their community.
- Partnerships
- Training
- Remote and in-country capacity building
- Funding solutions
- Equitable services, considering:
 - Rural / urban users
 - Gender equity
 - Children



Short courses in wheelchair provision



- Modular courses, structured in levels – addressing ‘basic’ wheelchair provision through to more complex.
- Train technical and clinical staff to work as a team
- Target participants:
 - CBR workers or volunteers
 - Qualified personnel – therapists, nurses or other health and rehabilitation worker
 - Wheelchair users
- WHO wheelchair provision training packages.

Kiribati and Solomon Islands Trainees



- Atateka Neeri: *'The course was fantastic and beneficial because I gained more skills and knowledge. It will be beneficial to my clients as well because they will receive their own comfortable, well fitted and suitable wheelchair'*



What can Motivation offer in Australia?



- Appropriate wheelchair design for remote / rural wheelchair users
- Adding value to wheelchair service provision – particularly in remote settings
- Training for ‘non-professionals’ in supporting wheelchair users in the community
- Peer group training



WHO Guidelines – 8 service steps



Step	Summary	
1. Referral and appointment	The way that wheelchair users are referred will vary. Users may refer themselves or be referred through networks made up of governmental or nongovernmental health and rehabilitation workers or volunteers working at community, district or regional level. Some wheelchair services may need to actively identify potential users if they are not already receiving any social or health care services or participating in school, work or community activities.	
2. Assessment	Each user needs an individual assessment. This includes gathering information about the wheelchair user's lifestyle, the work they do, where they live, and their physical condition.	
3. Prescription (selection)	Using the information from the assessment, a wheelchair prescription is developed together with the user, family member or caregiver. The prescription details the selected wheelchair type, size, special features and modifications. Also detailed is the training the user needs to use and maintain the wheelchair well.	
4. Funding and ordering	A funding source is identified and the wheelchair is ordered from stock held by the service or from the supplier.	
5. Product preparation	Trained personnel prepare the wheelchair for the initial fitting. Depending on the product and service facilities, this may include assembly, and possible modification, of products supplied by manufacturers or production of products in the service workshop.	
6. Fitting	The user tries the wheelchair. Final adjustments are made to ensure the wheelchair is correctly assembled and set up. If modifications or postural support components are required, additional fittings may be necessary.	
7. User training	The user and caregivers are instructed on how to safely and effectively use and maintain the wheelchair.	
8. Follow-up, maintenance and repairs	Follow-up appointments are an opportunity to check wheelchair fit and provide further training and support. The timing depends on the needs of the user and the other services that are available to them. The service may also offer maintenance and repairs for technical problems that cannot be easily solved in the community.	



Products
+
Inclusive
services
=
Effective
wheelchair
provision