




World Health Organization

WHEELCHAIR
Service Training Package
B.6: Funding and ordering

Basic level


BASIC LEVEL



Funding and Ordering


- Adapt this session to suit the context participants will be working in.
 - Use this session to teach participants the various concepts of funding and ordering a wheelchair;
 - Where there is no clear system for funding and ordering a wheelchair, trainers are encouraged to work with the participants to establish an ordering process;
 - Give the participants an opportunity to practise ordering.

B.6. Funding and ordering: 2



World Health Organization


BASIC LEVEL




Funding

- When the wheelchair has been prescribed, the cost of the recommended product needs to be accurately estimated.
- It is essential to know who will fund the wheelchair.


B.6. Funding and ordering: 3




World Health Organization


 BASIC LEVEL
Different ways of funding


- There could be different funding mechanism:
 - out-of-pocket payment;
 - a subsidy from the government;
 - Subsidy or donation from a nongovernmental organization or donor agency or even from an individual;
 - payment by an insurance company.

B.6. Funding and ordering: 4  World Health Organization


 BASIC LEVEL
Points to remember

- In the developing world, many people who need a wheelchair cannot afford to buy one.
- Nevertheless, everyone who needs a wheelchair is entitled to one, regardless of his/her ability to pay.
- Thus, funds will need to be made available for users who need financial assistance.
- For most services, it will be essential to identify the funding source before the wheelchair can be ordered.

B.6. Funding and ordering: 5  World Health Organization

 BASIC LEVEL
Ordering

- When the best wheelchair for the wheelchair user has been selected and the prescription (selection) prepared, the wheelchair needs to be ordered.
- If a wheelchair service keeps wheelchairs in stock, this may mean completing an order form to be authorized by the service manager.
- The wheelchair may then be prepared to match the individual's need by the staff responsible for wheelchair preparation.


B.6. Funding and ordering: 6  World Health Organization

BASIC LEVEL

Ordering

- If the wheelchair service does not keep wheelchairs in stock, this may mean ordering from an external supplier.
- The system for ordering wheelchairs will vary in different wheelchair services.
- Write down the things that you need to remember to order wheelchairs in your local wheelchair service.
- **An order should always be placed as quickly as possible to avoid delays.**

B.6. Funding and ordering: 7





World Health Organization
